



REMOTE ONLINE NOTARY (RON)

OPERATING SYSTEMS

Microsoft 8.1+
Mac Os X 10.11+

COMPATIBLE WEB BROWSERS

The latest versions are required.

Chrome, Firefox, Internet Explorer, Edge, Safari are compatible for reviewing and confirming the accuracy of your documents before the closing.

Only Chrome and Firefox are compatible for participating in a RON eClosing session. When using Chrome, the Pavaso Screen Share plugin is required.

Note: Browsers not listed are not compatible.

HARDWARE AND DEVICES

For an optimal RON experience, the following minimum requirements must be met:

- Desktop
- Laptop (touchscreen recommended)**
- Microsoft Surface Pro Tablet using Chrome*
- Keyboard & Mouse (stylus recommended)

Note: Signature pads are not compatible for RON closings.

***Microsoft Surface Pro is the only tablet currently supported for RON closings.**

****Mac desktop/laptops require Chrome or Firefox browsers for RON closings.**

CAMERA & AUDIO

RON requires a camera, microphone, and speaker access to complete the video call with a Pavaso commissioned eNotary.

SMARTPHONE WITH CAMERA AND TEXT CAPABILITY

During the RON closing, consumers are required to validate their photo ID through a trusted third-party identify verification service. Consumers must use their smartphone to take a picture of their photo ID and upload it via text from a United States phone number.

INTERNET CONNECTION AND SPEED

RON requires a strong, reliable internet connection. A consistent, uninterrupted internet speed of 15 MBPS upload and download speed is required for an ideal experience. You may use this tool to test your internet speed: www.speedtest.net

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